

Privacy policy



Soteria Covert Solutions Ltd Privacy Policy

Our contact details

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The type of personal information we collect.

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)
- Publicly accessible data for subject of investigation (for example social media profiles, places of work, places frequented)
 - Covertly obtained information relating to the subject of investigations (for example vehicles owned or used and banks or doctors used)

How we get the personal information and why we have it.

Most of the personal information we process is provided to us directly by you for one of the following reasons: • the purposes defined in the course of investigation, to assist in identifying persons of interest directly concerned in the specified investigation.

We also receive personal information indirectly, from the following sources in the following scenarios: • from open source enquiries to enable effective deployments (for example Facebook, Twitter, LinkedIn, voters register and directory enquiries)

We use the information that you have given us in order to deploy in line with RIPA guidelines to obtain evidence of wrongdoing and intelligence gathering.

We may share this information with nominated persons from your organisation for the specified purpose of the investigation taking place or other entities that legally require the information.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting Toby Grigg

(b) We have a contractual obligation.

(c) We have a legal obligation.

(d) We have a vital interest.

(e) We need it to perform a public task.

(f) We have a legitimate interest. Tell people how you collect their personal information and where you collect the information from. Tell people the reasons why you need to collect or hold their information. Include your lawful basis for doing this in this section (visit our lawful basis guidance and interactive tool to help you work this out). Tell people about any instances in which you pass personal information to a third party and outline your reasons for this. If you are relying on consent to process individual's information, then you should also tell people about their right to withdraw consent and how they can do this.

How we store your personal information.

Your information is securely stored. We keep personal information gathered for a specified deployment for 30days. We will then dispose your information by deleting all hard copies (shredding) and electronic by deleting and fragmenting files. Information is retained on SD cards, hard copy files and e-documents that are either stored in locked cabinet or on password protected devices.

Your data protection rights.

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you. Please contact us at info@soteriacoversolutions.co.uk if you wish to make a request. Tell people about their data protection rights. Their rights will differ depending on your lawful basis for processing, so once you know this then you can select the relevant sections from the text in the template below to include in your Privacy Notice. The lawful basis page of our Guide to the GDPR has a useful table that shows the varying rights that apply depending on the lawful basis

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at info@soteriacovertsolutions.co.uk.

You can also complain to the ICO if you are unhappy with how we have used your data. The ICO's address: Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF
Helpline number: 0303 123 1113 ICO website: <https://www.ico.org.uk>

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